

BE+ READY with E-PLUS

Emergency Patient Look-Up System



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What is E-PLUS?

- Cloud-based software solution
- Designed to solve critical information gaps in patient care during public health emergencies and disaster
- HIPAA compliant
 - Roles-based access adding a level of extra security
 - Reporting capabilities for auditing and quality control
- Activation occurs at the onset of a state of emergency or a disaster
- Provided as a service of the Agency for Health Care Administration (AHCA)



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E-PLUS Applications

- Patient Search:
 - Access electronic patient clinical records and medication fill histories from across national health information exchange networks
- Emergency Census:
 - Register individuals in a facility to track shelter census during an emergency. Data is used as a data source to search for missing persons.
- Missing Persons:
 - Search ENS connected data sources for missing persons who may have had encounters in connected facilities

Missing Persons can help Home Health agencies locate individuals.



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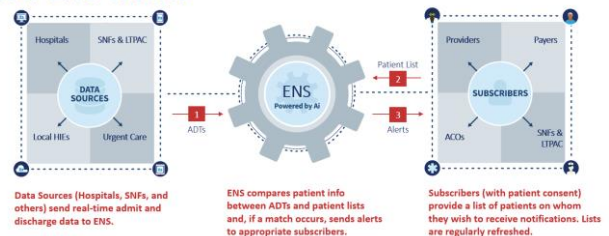
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Missing Persons Data Foundation

Connected to the Agency's Encounter Notification Service (ENS)

- ENS is a care coordination tool that alerts providers and health plans when their patients or members have a health care encounter at a connected facility (Ex: admit or discharge from the ED)
- ENS data is used during times of disaster to locate missing persons

How ENS Works



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Missing Persons File Template

First Name	Middle Name	Last Name	DOB	Gender	Address Line 1	Address Line 2	City	State	Zip Code	Phone	SSN	Insurance
Austin	Chris	Anderson	1/16/1980	male	6520 Sint. Cent	Apt 2	Houston	TX	19263	8607184530	501498173	ID2345

- Create a template containing demographics of those individuals you are trying to locate.
- Add as much demographic information as possible. The more demographics - the better probability of a match. First and last name are required to perform a search. These fields blank cannot be left blank.
- If you are a system user, the template can be uploaded directly into the system or can be sent to the Agency *via encrypted email*.



Missing Persons Report Elements

- **Search Time** – most recent time a search was conducted
- **Search Count** – total number of times the person has been searched
- **Initial Found Time** – time the missing person was first located
- **Status** – Found or Not Found
- **Last Seen Facility** – name of facility or special needs shelter that the person was most recently found
- **Latest Event Type** – Description of latest found event
- **Latest Event Time** – time of latest found event
- **Patient Class** - outpatient (O), inpatient (I), or emergency (E)

Search Time	First Name	Added Time	Search Count	Initial Found Time	Status	Last Seen Facility	Latest Event Type	Latest Event Time	Patient Class	Admit Time	Discharge Time	Discharge Disposition	Discharge Location	Patient Class	Patient Death Time	Error
6/16/2023 4:00	Abbie	6/15/2023 22:27	2	6/14/2023 20:23	Found	Shelter 1	Discharge	6/15/2023 22:05	E	6/15/2023 22:04	6/15/2023 22:04		Home			
6/16/2023 4:00	Adrian	6/15/2023 22:27	2	6/15/2023 22:04	Found	Hospital 3	Discharge	6/15/2023 22:05	I	6/15/2023 22:04	6/15/2023 22:04		Skilled Nursing Facility			
6/16/2023 4:00	Allene	6/15/2023 22:27	2		Not Found											
6/16/2023 4:00	Alyssa	6/15/2023 22:27	2	6/14/2023 20:23	Found	Hospital 3	Admission	6/15/2023 21:52	O	6/15/2023 21:51						
6/16/2023 4:00	Bethar	6/15/2023 22:27	2		Not Found											
6/16/2023 4:00	Blaze	6/15/2023 22:27	2	6/14/2023 20:23	Found	Hospital 2	Update	6/15/2023 22:05	E	6/14/2023 21:51	6/15/2023 21:51			Y	6/14/2023 23:51	



Missing Persons Report Elements

- **Admit Time** – admit time of latest found event
- **Discharge Time** – discharge time in latest found event (if applicable)
- **Discharge Disposition** – disposition of person at time of discharge (may or may not be populated)
- **Discharge to Location** – location where individual will go after discharge (may or may not be populated)
- **Patient Death Indicator** – Y if person expired
- **Patient Death Time** – date and time of death
- **Error** – not applicable, for technical team to use for troubleshooting

Search Time	First N.	Added Time	Search Cou	Initial Found Time	Status	Last Seen Far	Latest Event T	Latest Event Time	Patie	Admit Time	Discharge Time	Discharge D	Discharge to Loc	Patient C	Patient Death Time	Error
6/16/2023 4:00	Abbie	6/15/2023 22:27	2	6/14/2023 20:23	Found	Shelter 1	Discharge	6/15/2023 22:05 E		6/15/2023 22:04	6/15/2023 22:04		Home			
6/16/2023 4:00	Adrian	6/15/2023 22:27	2	6/15/2023 22:04	Found	Hospital 3	Discharge	6/15/2023 22:05 I		6/15/2023 22:04	6/15/2023 22:04		Skilled Nursing Facility			
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Onboarding to Use E-PLUS

- Contact the Agency to determine how the system can support your efforts.
 - Credentialed access to the system **OR**
 - The Agency can search on your behalf
- Contact email: E-PLUS@ahca.myflorida.com
- Website: [Emergency Patient Look-Up System \(E-PLUS\) \(myflorida.com\)](https://myflorida.com)



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